

## California Continuing Care Residents Association (CALCRA) The Residents' Voice in Sacramento

CALCRA is a non-profit organization representing the interests of the 20,000 residents of non-profit and for profit continuing care retirement communities (CCRCs) in California. Its goal is to ensure the quality of life and financial security of CCRC residents. It is the only organization attempting this.

Some rights and protections residents have gained, thanks to CALCRA's work:

- to select a resident representative to the provider's governing body
- to organize a resident association, elect a resident council, and to join CALCRA.
- to appeal the provider's decision to transfer a resident to a higher level of care

CALCRA's efforts have resulted in laws requiring the provider to:

- make financial information available
- consult with the resident council in the annual budgeting process
- to insist on resident rights in the temporary or permanent closure of a CCRC

Refer to the CALCRA website ([www.calcra.org](http://www.calcra.org)) for much information about CALCRA and its activities, including contacts, board members, legislative accomplishments and links to other organizations of interest to CCRC residents.

What does your CALCRA membership accomplish:

- it gives residents the opportunity to have important issues acted upon on a statewide basis
- it provides a quarterly newsletter with information about legislation CALCRA is sponsoring, plus reports on other issues of interest to residents
- it increases CALCRA's influence and to helps ensure that residents' voices are heard in Sacramento

Further information is on the website at [www.calcra.org](http://www.calcra.org).

How to become a member of CALCRA:

Get a membership form from Christy Yarr (extension 197) or Tom Streeter (extension 249). Fill out and return to Christy, along with a check to "CALCRA" (\$18 annually for singles, \$30 for couples)